

## The Doorstep Project can provide:

- Support, advice and assistance to enable you to retain your current tenancy
- Help with a deposit and Benefits support and advice
- Liaison and mediation between you and your Landlord
- Assistance in finding legal support where required
- Access to family conciliation, counseling, anger management etc.
- Support in finding affordable, sustainable and appropriate accommodation for you



## Accessing the Doorstep Homelessness Prevention Service

The Doorstep Service can be accessed a number of ways :

**Face to face**—drop in at one of our centres:

**Lancaster and District YMCA,**

39 China Street, Lancaster

10am—4.30pm Monday—Friday

**Telephone**—01524 32737 ext. 13

**Signposts MARC,**

58 Regent Road, Morecambe

10am—4.30pm Monday—Friday

**Telephone**—01524 419021


All email enquiries via:

**Email**— [doorstep1@btconnect.com](mailto:doorstep1@btconnect.com)

Referral forms can be downloaded from :

[www.lancasterymca.co.uk](http://www.lancasterymca.co.uk)

[www.signposts.org.uk](http://www.signposts.org.uk)

**Lancaster & District YMCA** Signposts 

Lancaster and District YMCA is a registered Charity Number 250536

Limited Company 6357974

Signposts is a registered Charity Number 1117645

Limited Company 5990592

## The Doorstep Homelessness Prevention Project



*Preventing homelessness for all ages across the Lancaster and Morecambe District*

**Lancaster & District YMCA** Signposts 

## The Doorstep Project



In partnership with Lancaster City Council Strategic Housing Service, Lancaster and District YMCA and Signposts MARC are working together across the Lancaster District to provide a Homelessness Prevention Service.

The core aims of the service are to

- support tenants to retain their existing accommodation
- Help identify and access alternative sustainable accommodation

And

- Provide an outreach service.

The Doorstep Project works with tenants, Landlords, Lancaster City Council and other agencies to ensure that the core aims of the service are met.

The service has bases in Lancaster and Morecambe and is working towards developing outreach services throughout the rural areas of the District.

The service can also be contacted online and by telephone.

## Retaining existing accommodation

The Doorstep Project will help you retain your existing tenancy wherever possible.

Our staff team will work with you and your landlord to identify solutions which will enable you to stay in your current tenancy. Our staff can support you in ensuring you get the benefits that you are entitled to and we may be able to help you access other financial support.

As well as financial support we will be able to provide practical support such as helping with budgeting, sign posting and supporting you to access independent legal advice etc.

We can also help where the issue is one of relationship breakdown between parents and young people through the YMCA's TRUCE project.

## Securing alternative accommodation

When retaining your existing tenancy is not possible The Doorstep Project can help you identify and access sustainable accommodation.

We work closely with local landlords and we are able to negotiate tenancies with you. We will work with you to ensure that any future tenancy is sustainable for you.

In many instances we are also able to help you with a bond through our Deposit Guarantee Scheme.

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